

How to Release and Reset Your Garage Door

If you expect a possible power failure at Watercrest you may want to disconnect your electric garage door opener in advance so you can get to your car. These instructions describe you how to disconnect and reconnect the electric opener so you can operate your garage door manually. This is a simple procedure, requiring only a few steps and with just a small amount of precaution, you can easily release and reset your own garage door whenever needed.

Step 1

Close Your Garage Door

It is very important to make sure your garage door is closed before you attempt to put it in manual mode. If there are any faulty or broken springs, the garage door can crash down rapidly, potentially harming anything in it's path and most certainly damage the door itself. If your door is stuck in the open position, we recommend giving us a quick call so we can help remedy the situation safely.

Step 2

Locate and Pull the Emergency Release Cord

The emergency release cord is the red rope that hangs from the door trolley that moves with the door along the rail. The trolley sits on the opener carriage, which moves the door. When the release cord is pulled, it disconnects the trolley from the carriage allowing you to manually move the door. The red cord is attached to a spring lever that can be put in 2 positions. If you intend to continue manual operation, pull the cord toward the door which will keep it from reconnecting to the carriage.

Step 3

Be Sure to Leave Garage Door Closed When Not In Use

Until you re-engage the automatic lift, always ensure to leave you door in the down position. This will ensure your safety and prepare your door for reconnection when your are ready.

Step 4

Reconnect to Automated Opener Carriage

When the time comes to reconnect your garage door, simply pull the emergency release cord back toward the door to re-engage the spring lever. You can then manually move the door to the opener carriage or use the doors remote and it will connect automatically. You will hear a loud click when the trolley attaches back to the carriage.